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# NEW AI & DATA CAPABILITIES: MICROSOFT CLOUD FOR SUSTAINABILITY

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FEBRUARY 13, 2024

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## CONTEXT

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At its recent AI for Sustainability event, Microsoft [introduced](#) new data and AI solutions in its Cloud for Sustainability. The new offerings will assist organizations transitioning from sustainability pledges to tangible sustainability progress.

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## BACKGROUND: MICROSOFT CLOUD FOR SUSTAINABILITY

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Microsoft Cloud for Sustainability is a suite of tools and solutions designed to help organizations manage and improve their environmental sustainability efforts. It's a cloud-based platform that provides businesses with the necessary resources and capabilities to track, report, and reduce their environmental impact.

Key features of Microsoft Cloud for Sustainability include:

1. **Data Integration and Management:** The platform allows businesses to integrate various types of environmental, social, and governance (ESG) data from multiple sources. This integration helps companies get a comprehensive view of their sustainability performance.
2. **Analytics and Insights:** Leveraging AI and advanced analytics, the platform provides insights into sustainability data, helping organizations identify areas for improvement and track progress against sustainability goals.
3. **Reporting and Compliance:** It aids in generating sustainability reports and ensures compliance with various environmental regulations and standards.
4. **Actionable Recommendations:** The platform offers actionable insights and recommendations on reducing carbon footprint, energy consumption, and waste, promoting more sustainable business practices.

5. **Extensibility and Customization:** Microsoft Cloud for Sustainability is designed to be flexible and extensible, allowing businesses to customize it according to their specific needs and sustainability goals.

Microsoft Cloud for Sustainability aims to empower organizations to turn their environmental pledges into measurable progress, facilitating a transition to more sustainable operations.

## NEW: ENHANCEMENTS

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Microsoft has introduced new data and AI solutions in its Cloud for Sustainability, aimed at assisting organizations in transitioning from sustainability pledges to tangible progress. Despite 85% of executives recognizing sustainability as strategically important, only 16% have integrated it into their business strategies.

The new offerings in Microsoft Cloud for Sustainability are designed to accelerate environmental, social, and governance (ESG) data analytics and insights and provide AI assistance for better decision-making and reporting.

- **Microsoft Fabric Analytics Platform:** Introduced in May 2023, Microsoft Fabric is a comprehensive analytics SaaS platform. It combines enterprise data, including critical ESG data, in one place. This platform enables teams to connect data from various sources, derive insights using AI-powered analytics tools, and integrate these insights into daily applications to inform decision-making.
- **ESG Data Solutions in Microsoft Fabric:** Now in preview, this feature accelerates the process of deriving insights from sustainability data. It provides an out-of-the-box ESG data model, connectors, and reporting tools. By integrating ESG data with Microsoft Fabric, organizations can transform vast volumes of sustainability data into actionable insights.
- **Copilot in Microsoft Sustainability Manager:** Currently in preview, Copilot uses generative AI and natural language queries to provide rapid insights from data. It enables users to analyze environmental data, identify reduction opportunities in areas like carbon and water use, draft sustainability reports, and quickly retrieve answers to sustainability-related queries.
- **Intelligent Insights in Microsoft Sustainability Manager:** Also in preview, this feature offers an integrated AI model for deeper analysis of emissions data. It helps in identifying areas where data needs improvement, scanning for short- and long-term reduction opportunities, and making fine-tuned decisions based on historical trends and data anomalies.
- **ESG Value Chain Solution:** Now generally available, this solution simplifies data collection from suppliers, providing a secure process for managing ESG value

chain data. It enables organizations to run advanced analytics on this data to identify emissions reduction opportunities within their supply chain.

These solutions are part of Microsoft's efforts to drive sustainable business practices and growth opportunities, demonstrating the intersection of sustainability and AI. With these tools, organizations can enhance the efficiency and accuracy of their decision-making and reporting in sustainability, unlocking new business models and growth paths.

## ANALYSIS

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Microsoft's approach, which marries data integration and advanced AI capabilities, addresses a critical gap in many organizations' sustainability initiatives: the ability to translate vast amounts of environmental data into actionable insights and coherent strategies. This empowers enterprises to transition from simply making sustainability pledges to delivering actionable progress.

Microsoft Fabric, a comprehensive analytics SaaS platform, provides the foundation for Microsoft's new capabilities. It allows businesses to unify disparate data streams, including previously inaccessible ESG data. This unification is crucial in allowing organizations to embed sustainability into their core strategies rather than treat it as a peripheral concern. By offering AI-powered analytics and insights within a unified platform, Microsoft equips companies with the tools to make informed decisions and embed sustainability deeply into their operational fabric.

Integrating AI capabilities, such as Copilot, in Microsoft Sustainability Manager takes it further. It promises to accelerate decision-making processes by allowing organizations to interact intuitively and efficiently with their sustainability data. This feature streamlines sustainability reporting and compliance, reducing the operational burden and freeing up resources for strategic initiatives.

Microsoft's focus on the ESG value chain solution is strategic. Recognizing that a significant portion of an organization's environmental impact lies within its supply chain, the Microsoft Cloud for Sustainability offers a holistic approach extending beyond a company's immediate operations.

Microsoft isn't alone in helping enterprises navigate the complexities of sustainability. Salesforce plays here with its [Net Zero Cloud](#), while SAP offers a [wide range](#) of sustainability management tools. IBM's [Environmental Intelligence Suite](#) is another robust solution with a deep integration of environmental performance elements. Any enterprise looking for solutions has a compelling array of options.

Microsoft's updates to its Cloud for Sustainability platform are a well-thought-out strategy that positions the company as a key player in helping organizations navigate the complex landscape of sustainability. By providing a robust, data-driven, and AI-enhanced toolset, Microsoft is not just selling a product; it's offering a pathway for businesses to realize their sustainability ambitions tangibly and measurably.

The updated solutions to the Microsoft Cloud for Sustainability will resonate well with businesses worldwide, particularly those grappling with the pressures of complying with environmental regulations and the growing expectations of a sustainability-conscious market—that’s nearly every enterprise.



# RESEARCH NOTE

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